

Members of REA Energy Cooperative, Inc.:

REA Energy is taking all precautions to maintain continuous service during the COVID-19 pandemic. We have implemented our Business Continuity Plan for this pandemic and will operate under this plan for the foreseeable future.

During the plan, we will utilize our telecommuting resources and rotate employees that cannot telecommute in order to maintain a level of healthy employees. Maintaining a level of healthy employees helps us provide the services you have come to enjoy in the event there are numerous illnesses. It is essential that REA continues to provide electric service so our local community can fight this virus.

We are also extending the winter disconnect moratorium until the end of April. Members are still expected to pay their bills on time if possible. Realizing the hardships many of our members are facing, we will work with members on payment arrangements as needed and aid in assistance as much as possible.

We have closed our lobbies at both locations. However, the drive-thru at our Indiana office and the night deposit boxes at both locations can be utilized to make payments or sign up for service. We highly recommend using our convenient web portal if you are not already using it. We have also suspended our Area Meetings until further notice.

I want to personally thank all of our members, directors, and employees for their understanding and support during these unusual times. We will get through this together with resolve and focus. If you have any questions, feel free to call the office.

Cooperatively Yours,



Chad Carrick  
President and CEO

*REA Energy is an Equal Opportunity Provider and Employer.*