

Privacy Commitment

REA Energy Cooperative, Inc. is committed to protecting the privacy and security of our members, customers, employees, and website visitors. We respect your privacy and take appropriate measures to safeguard personal information collected through our website and online services.

Information We Collect

When you visit our website, we may collect information including:

- Contact information you voluntarily provide, such as your name, address, phone number, email address, or account-related information.
- Information submitted through online forms, service requests, surveys, and communication tools.
- Technical information such as IP addresses, browser type, device information, and website usage statistics collected through cookies or similar technologies.

How We Use Information

Information collected through our website may be used to:

- Provide electric and related services.
- Respond to inquiries or service requests.
- Process account-related transactions.
- Improve website functionality and user experience.
- Communicate important information regarding cooperative services, outages, billing, and member programs.
- Comply with legal, regulatory, and operational requirements.

Information Sharing

REA Energy does not sell personal information to third parties.

Information may be shared only when:

- Required to provide requested services.
- Necessary for business operations with authorized vendors or service providers who are contractually obligated to protect the information.
- Required by law, regulation, court order, or lawful governmental request.

REA Energy is an Equal Opportunity Provider and Employer.

- Necessary to protect the rights, safety, security, or property of REA Energy, its members, or the public.

Cookies and Analytics

Our website may use cookies and similar technologies to improve website performance, analyze traffic, and enhance user experience. Users may modify browser settings to control cookie preferences; however, some website features may not function properly if cookies are disabled.

External Websites

Our website may contain links to external websites. REA Energy is not responsible for the privacy practices, content, or security of third-party websites. Users should review the privacy policies of those sites before providing personal information.

Contact Us

If you have questions regarding this Privacy Policy or the handling of your personal information, please contact:

REA Energy Cooperative, Inc.

75 Airport Road

Indiana, PA 15701

Phone: (724) 349-4800 or Toll Free (800) 211-5667

Email: reaenergy@reaenergy.com

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