

# How to Enter Payment Options and Setup Auto Pay



smart hub

**REA** *energy*  
Cooperative Inc.

®

# Step One: Go to [www.reaenergy.com](https://www.reaenergy.com)

Home | REA Energy Cooperative, x MyREAEnergy - LOGIN x | +

https://www.reaenergy.com

**REA energy**  
Cooperative Inc.  
A Touchstone Energy® Cooperative  
People You Can Count On.™

About Us ▾ Electric Service ▾ Member Services ▾ REA Energy Services ▾ Outages Employee Log in

# REA

## Cooperative Inc.

People You Can Count On.™

REA Energy Cooperative, Inc. was formed in 1937 to provide reliable electric service at an affordable price for rural residents in Western Pennsylvania. We have come a long way from just providing rural electric service. Today, we provide new products and services that meet the demands of today's lifestyle.

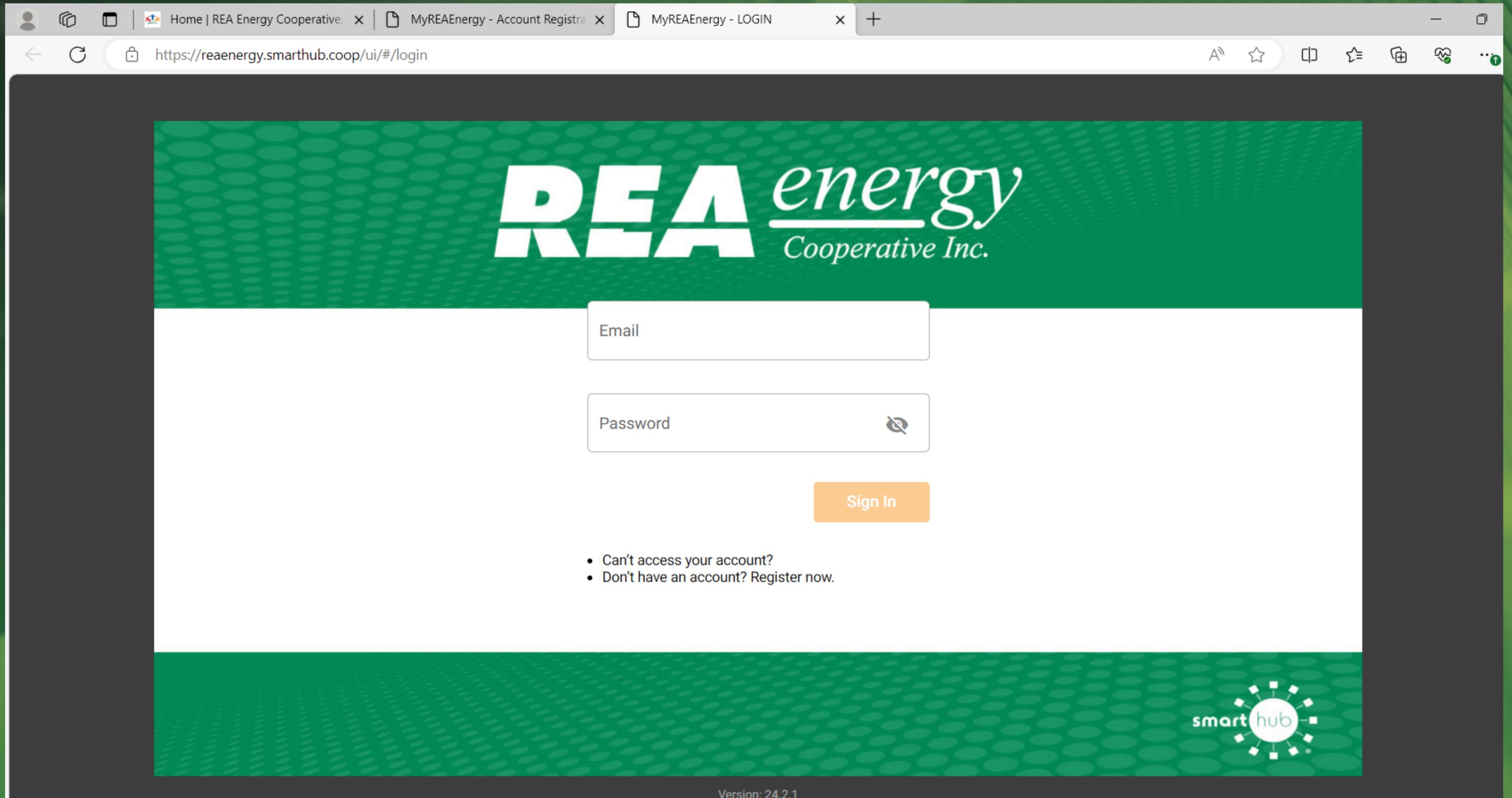
**\*\*IF YOU NEED TO REPORT A POWER OUTAGE, PLEASE CALL 844-920-3395\*\***

Click on the green box that says "SmartHub"

Become a Member SmartHub Outage Viewer Career Opportunities Invoice and One Time...

<https://www.reaenergy.com/ui/#/login>

# Step Two: Enter your login information and click “Sign In”.



The screenshot shows a web browser window with the URL <https://reaenergy.smarthub.coop/ui/#/login>. The page features the REA energy Cooperative Inc. logo at the top. Below the logo, there are two input fields: "Email" and "Password". The "Password" field includes a toggle icon for visibility. An orange "Sign In" button is positioned below the input fields. Underneath the button, there are two links: "Can't access your account?" and "Don't have an account? Register now.". The "smart hub" logo is located in the bottom right corner of the page. The version number "Version: 24.2.1" is displayed at the very bottom of the page.

Version: 24.2.1

# This is your SmartHub home page

Home | REA Energy Cooperative. x MyREAenergy - Home x MyREAenergy - LOGIN x +

https://reaenergy.smarthub.coop/ui/#/home?aW5jbHVkZUluYWN0aXZlPmVhbnN1c3ROYnI9NzAwMDQ5NDQmYWNjdE5icj04MzAzNiZzeXN0ZW1PZlJlY29...

**REA energy**  
Cooperative Inc.

HOME

**BILL & PAY** v

**USAGE** v

**CONTACT US** v

**SETTINGS** ^

- Billing Address Information
- Contact Methods
- Manage Notifications
- Meter Descriptions
- Paperless Billing
- Registered Accounts
- Security
- Stored Payment Accounts
- Two-Factor Authentication

Report Power Outage

Report an Outage or Issue

Make a Payment

NOTIFICATIONS (1) [Go to All Notifications](#)

**Welcome to SmartHub!**  
Welcome to your new customer portal where you can view and pay your bill, track your usage, make account changes, set up notifications and SO MUCH MORE!  
**\*\*Download the free MyREAenergy mobile app today for your Android or Apple phone or tablet!\*\***

**CUSTOMER OVERVIEW** [Go To Make A Payment](#)

\$132.00	\$0.00	Paid	<a href="#">Pay</a>
Last Payment Amount	Current Month	Current Month	

**Step Three: Go to "SETTINGS" and click on "Stored Payment Accounts".**

**USAGE OVERVIEW** [Go to Usage Explorer](#)

https://reaenergy.smarthub.coop/ui/#/storedPaymentAccounts

# Step Four: Click on either “Add New Card” (If using a credit card), or “Add New Bank Account”

Home | REA Energy Cooperative | MyREAEnergy - Stored Payment | MyREAEnergy - LOGIN

https://reaenergy.smarthub.coop/ui/#/storedPaymentAccounts

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## STORED PAYMENT ACCOUNTS

Stored payment accounts are accounts that have been saved and can be used when paying your bill online. When you choose to store your bank account or card information, the stored payment account will become an available payment option when making future online payments.

Do you want to update your Auto Pay accounts? If you would like to update your accounts enrolled in Auto Pay, go to Auto Pay Program

[Add New Card](#)

Cards	Expiration Date	Actions

[Add New Bank Account](#)

**Or...**

Bank Accounts	Actions

REAEnergy Cooperative | 75 Airport Road, Indiana, PA 15701 | 800-211-5667 | Version: 24.2.1

If adding a credit card, your screen will look like this. Type in your credit card and address information and click "Submit"

The screenshot shows a web browser window with the URL <https://reaenergy.smarthub.coop/ui/#/storedPaymentAccounts>. The page title is "STORED PAYMENT ACCOUNTS". The REA Energy Cooperative logo is in the top left. A sidebar menu on the left includes: BILL & PAY, USAGE, CONTACT US, and SETTINGS (with sub-items: Billing Address Information, Contact Methods, Manage Notifications, Meter Descriptions, Paperless Billing, Registered Accounts, Security, Stored Payment Accounts, and Two-Factor Authentication). At the bottom left, there are links for "Report Power Outage" and "Report an Outage or Issue".

The main content area is titled "STORED PAYMENT ACCOUNTS" and contains a modal window titled "STORED PAYMENT ACCOUNT - ADD A CARD". The modal has a close button (X) in the top right corner. It is divided into two sections: "Payment Card Details" and "Cardholder Details".

**Payment Card Details:**

- Customer ID: [Text input field]
- Payment Method: [Choose One dropdown]
- Card Type: [VISA, MasterCard, DISCOVER icons]
- Card Number: [Text input field]
- Expire Date: [Choose One dropdown] [Choose dropdown]
- Description (optional): [Text input field]

**Cardholder Details:**

- Name: [Text input field]
- Address: [Text input field] [See More](#)
- City: [Text input field]
- State: [Pennsylvania dropdown]
- Zip Code: [Text input field]

Below the form is a security phrase field with a "What's this?" link. At the bottom of the modal are "Submit" and "Reset" buttons. A date "1/29/24" is visible in the bottom right corner of the modal.

In the background, the "STORED PAYMENT ACCOUNTS" table is partially visible, showing columns for "Actions" and buttons for "Add New Card" and "Add New Bank Account".

If adding a bank account, your screen will look like this. Type in your account and address information and click “Submit”. You will need to scroll down to see the “Submit” button.

The screenshot shows a web browser window with the URL <https://reaenergy.smarthub.coop/ui/#/storedPaymentAccounts>. The page title is "STORED PAYMENT ACCOUNTS". A modal window titled "STORED PAYMENT ACCOUNT - ADD A BANK ACCOUNT" is open, containing the following form fields:

- Payment Account Details**
  - Payment Method: Choose One (dropdown)
  - Bank Routing Number: [text input] [Where do I find it?](#)
  - Bank Account Number: [text input] [Where do I find it?](#)
  - Bank Account (Confirm): [text input] [Where do I find it?](#)
  - Account Type: Personal (dropdown)
  - Account Description (optional): [text input]
- Account Holder Details**
  - Customer ID: [text input]
  - First Name: [text input]
  - Last Name: [text input]
  - Address: [text input] [See More](#)
  - City: [text input]
  - State: Pennsylvania (dropdown)
  - Zip Code: [text input]

At the bottom of the modal, there is a text box with the following text: "I (we) hereby authorize REA Energy Cooperative, Inc. - PA to initiate debit entries to my (our) checking or savings account at the depository financial institution entered above. This authorization is to remain in full force and effect until REA Energy Cooperative, Inc. - PA has received mail, fax or internet notification from me (or either of us) of its termination in such time and in such manner as to afford REA Energy Cooperative, Inc. - PA a reasonable opportunity to stop payment on any such debit entries."

The background page shows a sidebar with navigation options: BILL & PAY, USAGE, CONTACT US, and SETTINGS (with sub-options like Billing Address Information, Contact Methods, etc.). The main content area is partially obscured by the modal.

# Step Five: Now go to “Bill & Pay” and click on “Auto Pay Program”.

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## AUTO PAY PROGRAM

Enjoy the convenience of having your bill automatically paid each month from your bank account or card when you enroll in Auto Pay. With Auto Pay, you no longer have to worry about due dates or late fees since your payment is automatically deducted from your account each month.

To enroll in Auto Pay, the balance on your account must be \$0.00 and your monthly bill not in the process of being printed. Once signed up, your Auto Pay will be effective the following billing cycle.

Are you looking for stored accounts? If you would like to add or update your stored payment accounts, go to [Stored Payment Accounts](#)

I accept the Auto Pay Terms and Conditions. \*

Account	Auto Pay Enrollment
Electric Service	<ul style="list-style-type: none"><li>Update or Cancel</li><li>Change Payment Method</li></ul>

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Facebook | Twitter | App Store | Google Play

**Then check the “I accept the Auto Pay Terms and Conditions” box.**

**If you have more than one payment option saved, you will have to choose which option you want SmartHub to pay from.**

**Congratulations! You have saved your payment options and enrolled in the Auto Pay Program!**



**smart hub**

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